

Fig. 1

200911062899660

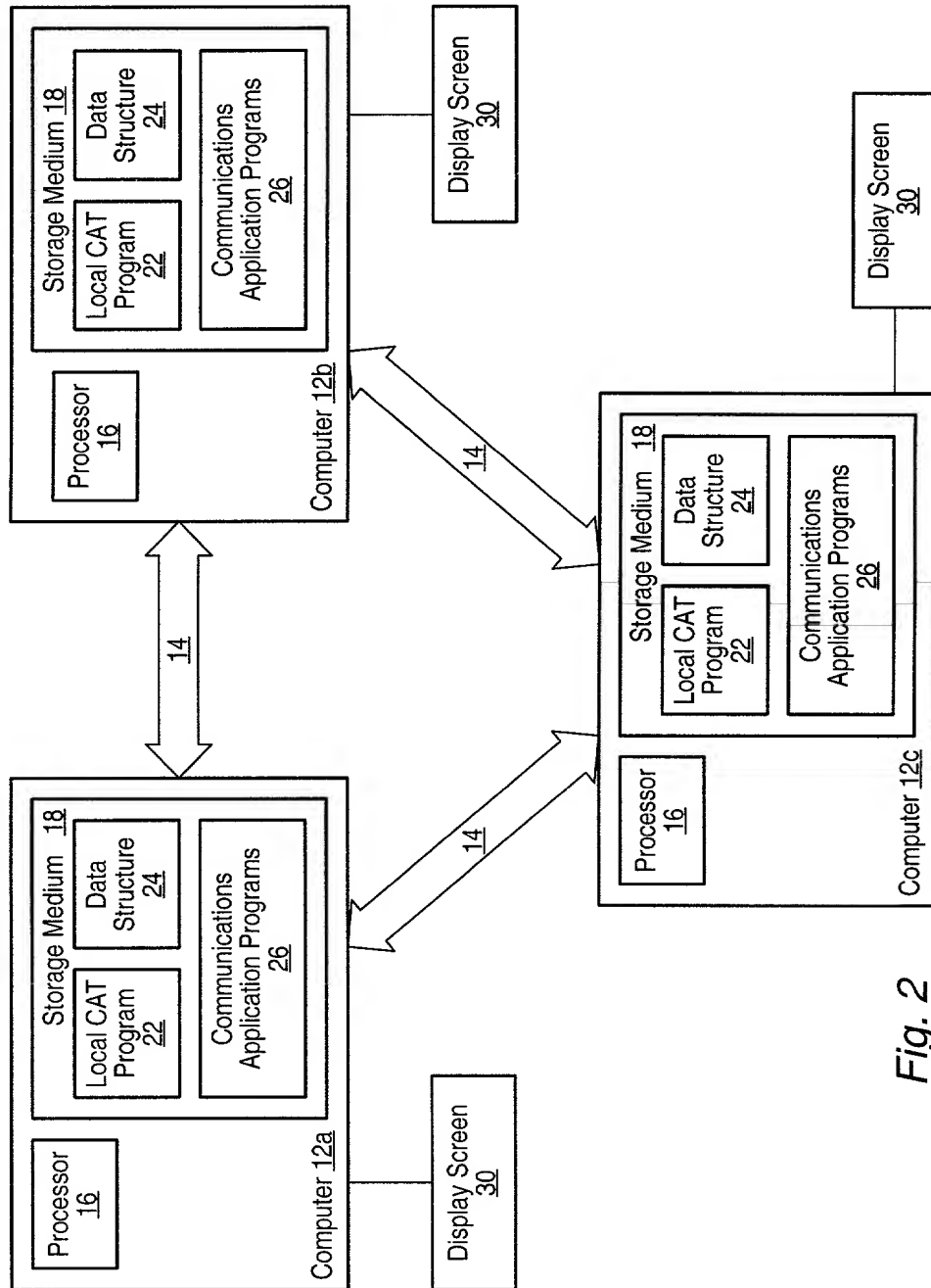


Fig. 2

AUS920010400US1

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Attribute	Value
32 Actual Name	John Doe
34 Id for Email	jdoe@mailserver.com
36 Available for Email?	Yes
38 Id for Instant Messaging	johndoe1234
40 Available for Instant Messaging?	No
42 Permission Level	3
44 Role Code	2

Fig. 3

09566669-011602

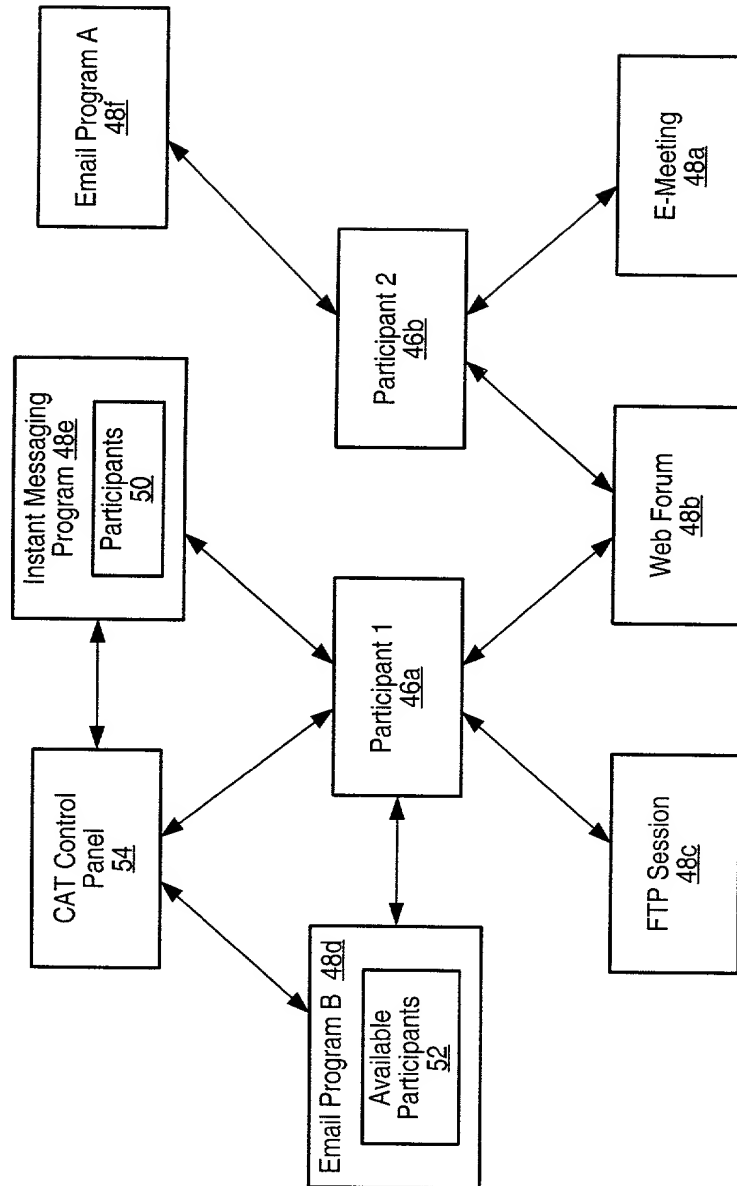


Fig. 4

Active Conversations 56			
Application	Status	User ID	
Email program	Running	jdoe@mailserver.com	
Instant message prog.	Running	johndoe1234	

Fig. 5

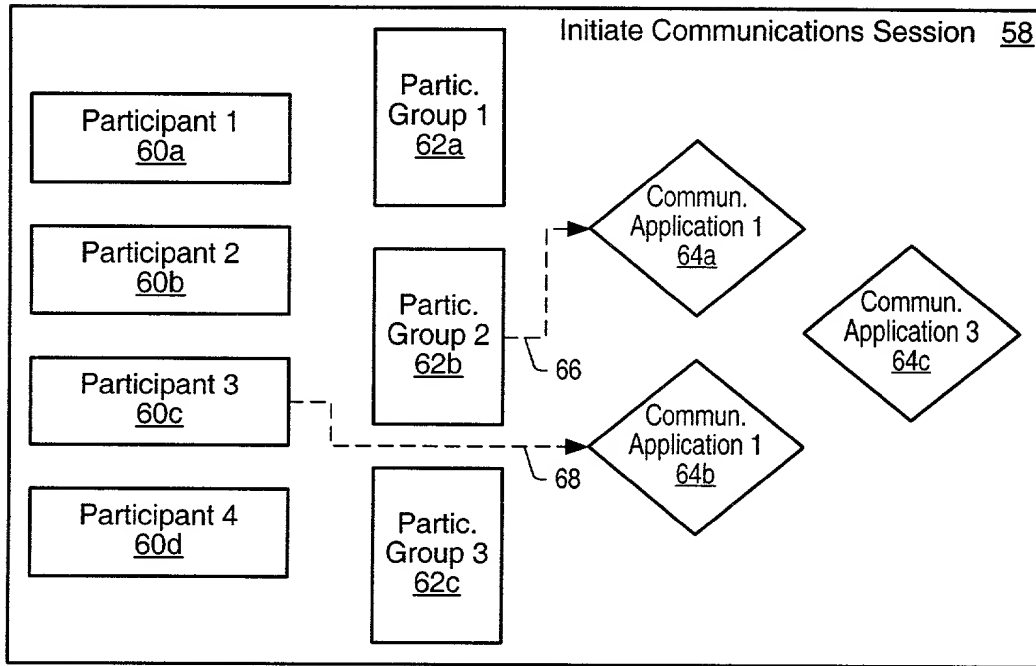


Fig. 6a

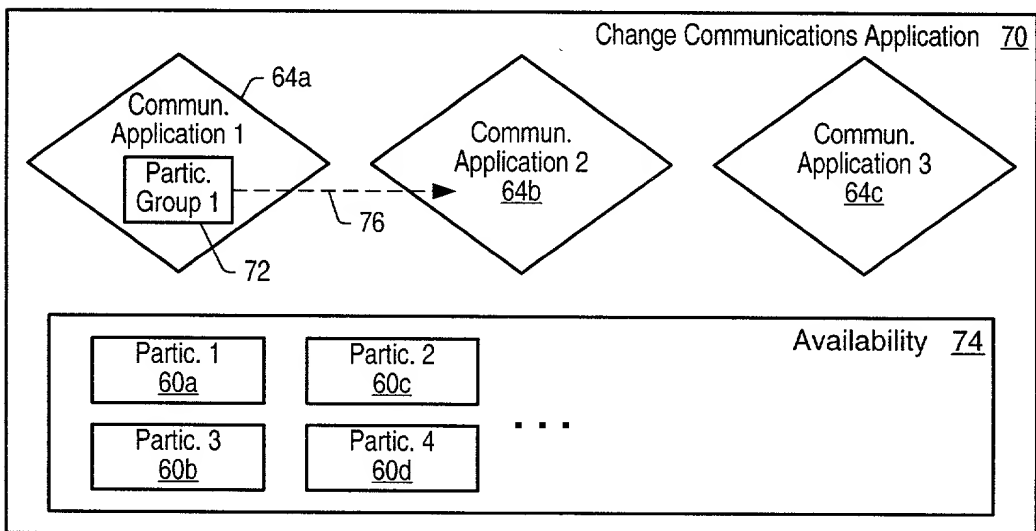


Fig. 6b

Multiple - Channel Communications 78

Recipient ▼ 80 Security ▼ 82

Speed ▼ 84

☐ 86 Attach File

☐ 88 Enter Message

90

Fig. 7

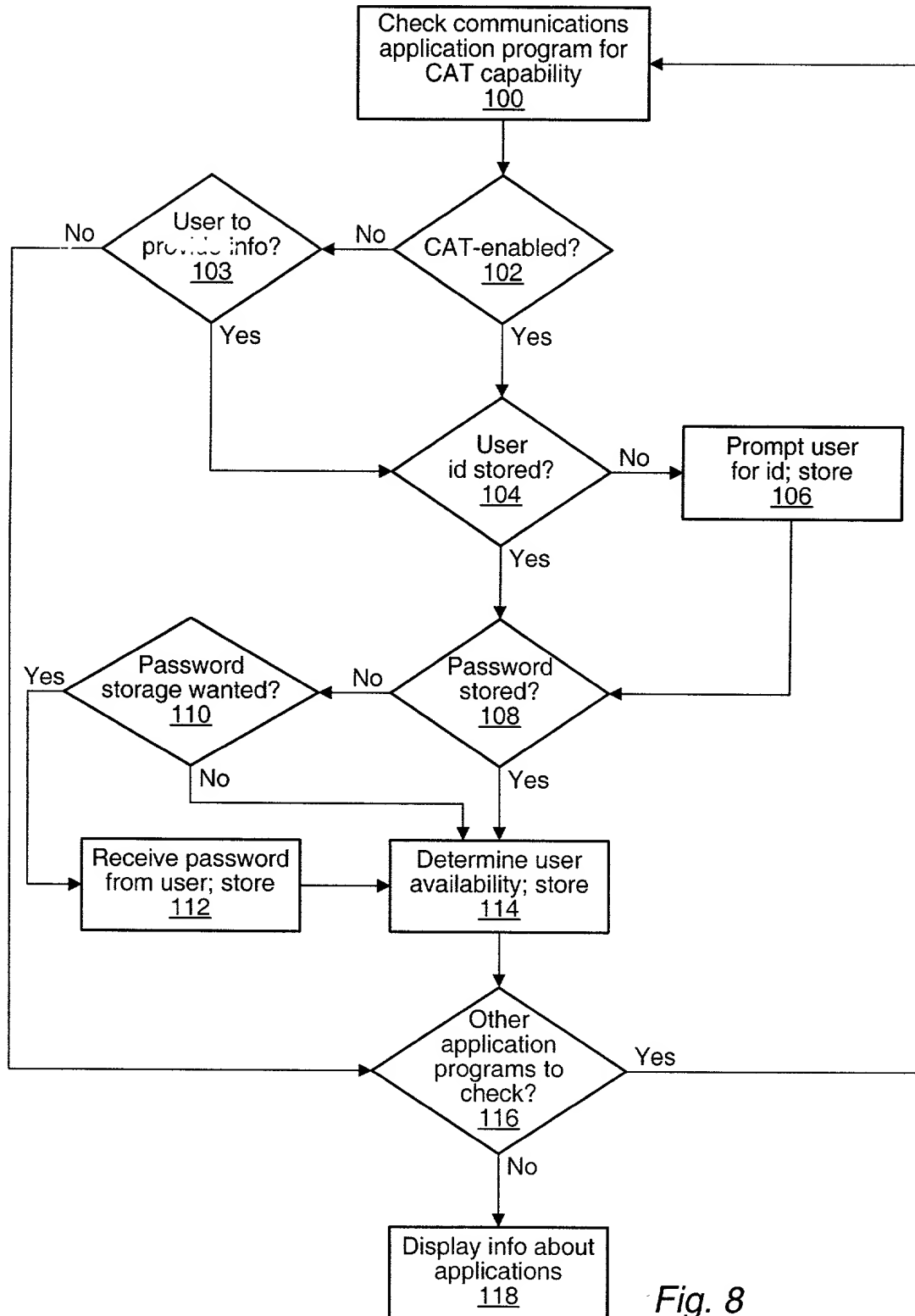


Fig. 8

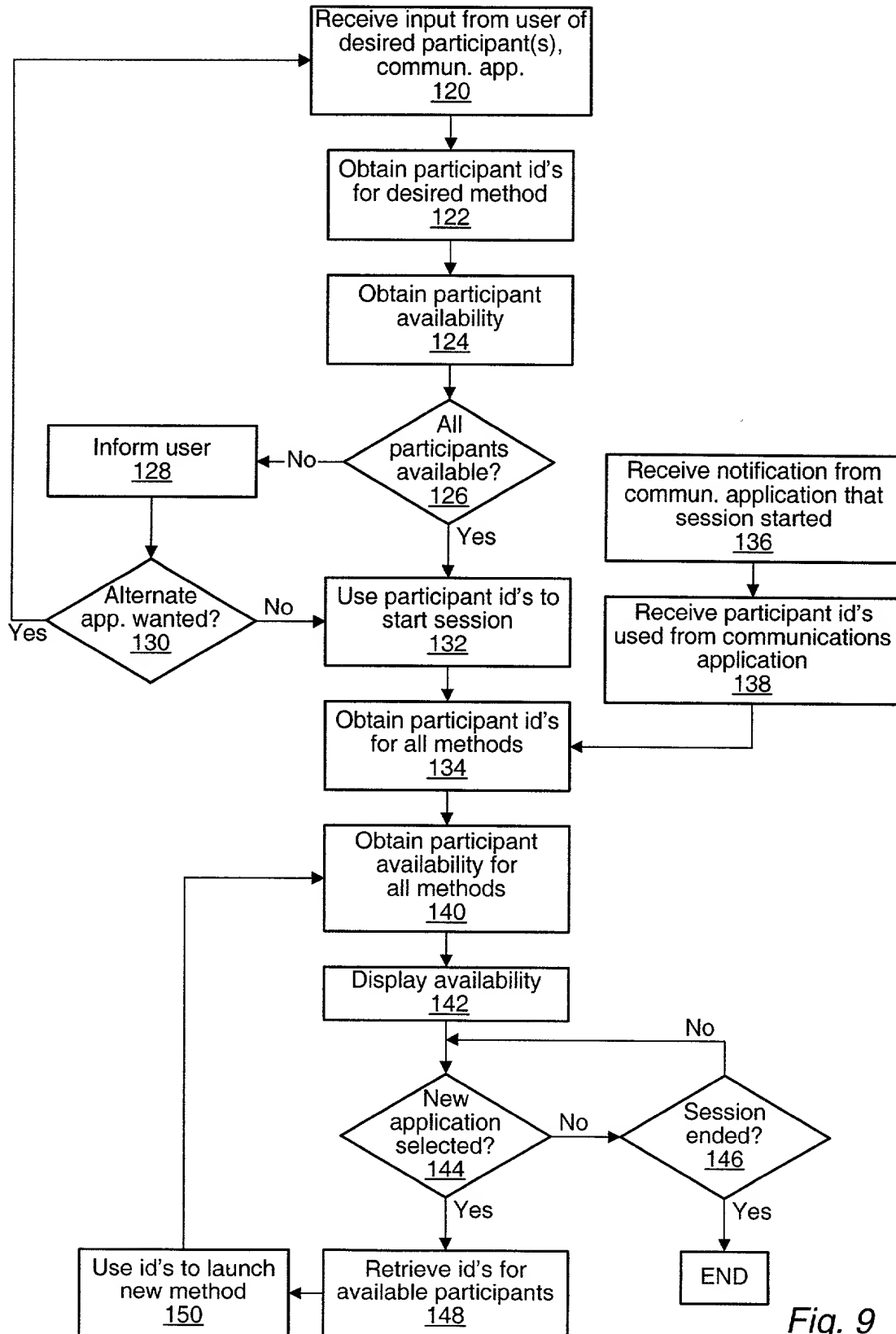


Fig. 9

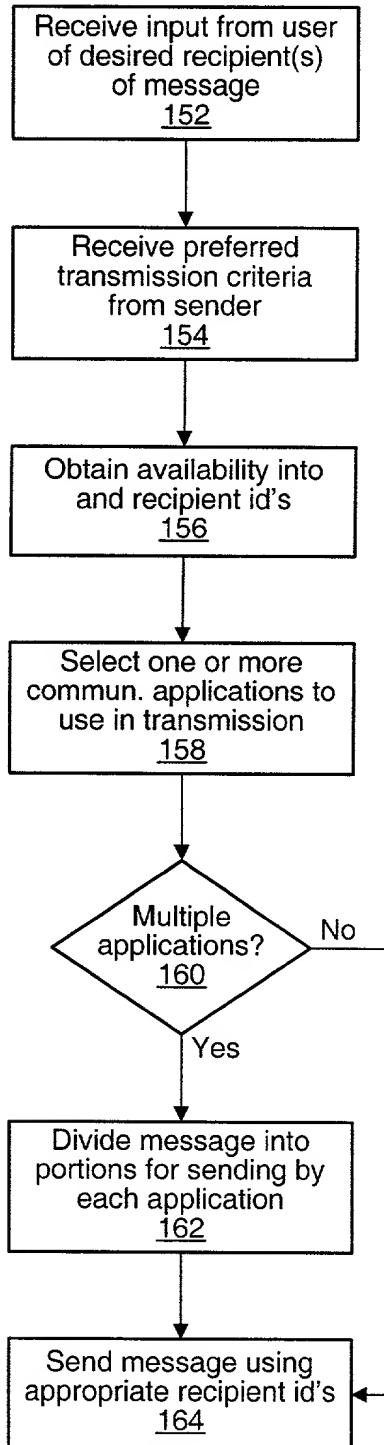


Fig. 10